

Community Support Services

Able 2 (formally Cerebral Palsy and Handicapped Children's Association)

Street Address

1118 Charles Street

Elmira, NY 14904

Phone: (607) 734-7107

Fax: (607) 734-7334

Able2 is committed to quality, compassion and ethical advocacy for individuals with disabilities. In order to achieve that commitment, we subscribe to the following Core Values. We strive to support each person's growth and development towards independence, inclusion, individualization and productivity. We are committed to treating each person with respect. We strive to provide education and awareness to the community regarding the rights and abilities of those we serve. We continue to foster an environment committed to excellence, teamwork and fiscal responsibility.

Community Support Services

We provide quality caregiver relief for families who have a member of the family who is developmentally disabled. Services are provided in the family home to allow other family members time to manage other day to day living needs as well as providing skills to gain greater independence.

Family Support Services

Each service is based on individual and family needs. Personal care and medical supervision is provided in home and community settings. By offering overnight, late evening, daytime and weekend coverage, flexibility can be offered based on family need. Sibling care is also available for children 12 years and under while the family is taking care of personal needs.

Recreation Programs

Opportunities are provided for families who qualify for out of home recreation. People are provided with staff support and transportation to participate in recreational activities of their choice. Activities may be one-on-one or in small groups. The programs also focus on helping each person improve their social behavior skills while in the community.

AIM Independent Living Center

607-733-3718

EOP Building

650 Baldwin St.

Elmira, NY 14901

<http://www.aimcil.com/>

AIM Independent Living Center is a nonprofit organization dedicated to helping individuals with disabilities lead independent lives. AIM promotes an inclusive community by offering supports and services to people with disabilities, their families and friends, and the businesses that serve them.

Services include:

ADA Consultation and Training

ARRA-NOW

Benefits Advisement, including gaining Social Security Disability and Income CRISIS

Consumer Directed Personal Assistance Services (CDPAS)

Deaf Services

Diabetes Self-Management Program

Hospital Health Aide Program

Individual Consumer Advocacy

IPA/Navigator

Medicaid Waiver

OPWDD Family Supports and Services

Services for Traumatic Brain Injury

Supported Employment Services

Transition Services

For a complete listing of support services see:

<http://www.aimcil.com/programsservices/>

American Red Cross

911 Stowell St, Elmira, NY 14901

(607) 734-3317

The American Red Cross exists to provide compassionate care to those in need. Our network of generous donors, volunteers and employees share a mission of preventing and relieving suffering, here at home and around the world, through five key service areas:

- Disaster Relief
- Supporting America's Military Families
- Life Saving Blood
- Health and Safety Services
- International Services

<http://www.redcross.org/>

Arbor Housing (formally called Tri County Housing)

26 Bridge Street
Corning, NY 14830
Phone: 607-654-7487
Fax: 607-973-2202

Arbor Housing and Development is a progressive, non-profit, 501(c)3 corporation, committed to building independence and creating housing options to underserved populations primarily in the Southern Tier of New York and North Central Pennsylvania. Created 45 years ago during the "war on poverty" as Steuben Churchpeople Against Poverty, the organization has grown from 8 part-time volunteers dedicated to self-help housing to 100 full-time employees. We offer residential behavioral health and domestic violence services that help people overcome challenges and go on to live safely on their own. Arbor Housing and Development's assistance for renters and home-buyers creates a pathway to the security and stability all people deserve. By developing, rehabilitating and managing quality residential sites, we empower people to live within their means in communities of their choice.

Arbor Housing and Development is an experienced developer of affordable housing as well as supportive housing for at-need populations. Our diverse Real Estate Development experience includes new construction, rehabilitation, historic restoration and adaptive reuse. Arbor Housing and Development is a Chartered Member of NeighborWorks America®, is a Community Housing Development Organization (CHDO), is a NYS HCR-certified Rural Preservation Corporation and is a HUD Certified Housing Counseling Organization.

<http://www.arbordevelopment.org/about/>

A.R.C. (Advocacy, Resources, and Care for Persons with Dev. Disabilities and their Families)

711 Sullivan St.
Elmira, NY 14901
607.734.6151

Founded in 1953, Chemung ARC is a not for profit organization committed to meeting the needs of individuals with intellectual and developmental

disabilities and their families in the Chemung County area. The agency provides quality supports and opportunities for individual growth for every person supported by means of education, increased community acceptance and participation.

[HTTP://WWW.CHEMUNGARC.ORG/](http://www.chemungarc.org/)

ARCTIC LEAGUE

249 W. Clinton St
Elmira, NY 14901
(607) 733-4576

The Arctic League is an all-volunteer, 501(c)(3), non-profit organization whose mission is to ensure that no child in Chemung County goes without gifts on Christmas. We've been proud to serve our community for over 100 years!

Every year from mid-November until December 22nd or 23rd, the Arctic League accepts applications for Christmas morning deliveries. Each weekday, the office is staffed by the Chemung Volunteer Action Corps (CVAC) who perform a variety of tasks.

The volunteers acknowledge and welcome each visitor and assists clients in completing the application forms either by phone or in person. Great care is given to detail to make sure that all required information is complete and legible. Information such as name and address where children be on Christmas morning, social security numbers age and gender of children and phone numbers are mandatory. Without this information it is impossible to pack the proper gifts and deliver to the correct home.

The CVAC volunteers also make follow-up phone calls to ascertain the proper information on incomplete application forms.

Once all the information on a family's application form is complete, another volunteer inputs this information into the computer system. The computer is then able to check for duplications and other inconsistencies. The computer operator then prints labels that are placed onto the packing tags. These tags contain the information that is used during the packing of the bags for delivery.

After each packing night, the computer operator will mark each family that has been packed so that Directors are informed of the number of families remaining to be packed.

Other duties such as filing, mailing the Annual Report and answering general questions are always performed in a cheerful and professional manner. These wonderful Volunteers return year after year as they are happy to be helping the children of Chemung County.

Arnot Health

607.737.4100
600 Roe Ave
Elmira, NY 14905

<http://www.arnothealth.org/>

607-737-6733

Big Brothers/Big Sisters of the Central Southern Tier

Big Brothers Big Sisters of the Central Southern Tier
79 Flint Avenue
Corning, NY 14830

Phone: (607)936-3507
Fax: (607)962-3624
Email: bbbs@familyservicesociety.org

<http://www.bigsforlittles.org/>

Big Brothers Big Sisters of the Central Southern Tier is a **site based** mentoring program that meets once weekly for one hour at a designated site location. During this hour, "Bigs" and "Littles" participate in various fun activities such as team building, community service, education and much more! All activities are supervised by the Big Brothers Big Sisters Site Coordinator.

Big Brothers Big Sisters Team

Tricia Shirey
Program Coordinator
Steuben County Site Coordinator
(607)936-3507 ext. 309
Email: shireyt@familyservicesociety.org

Erica Grantier
Whitesville Site Coordinator
(607)356-3301 ext. 342
Email: EGrantier@whitesville.wnyric.org

Carly Cushing
Chemung County Site Coordinator
(607)936-3507 ext. 313
(607)769-0442
Email: cushingc@familyservicesociety.org

C.A.P (Chemung County Adolescent Pregnancy Prevention Program)
<http://www.projectcap.org/>

The CAP program is an abstinence-based program which conducts programs on various teen issues for:

- High school and middle school students.
- Parent and teacher gatherings.
- Groups and agencies outside of schools.

The CAP Program also provides referrals to free clinic services for teens residing in Elmira. For more information or to request a presentation at your school or organization contact:

Tammy Miller 607-734-3313 ext 212, tammy.miller@ppsfl.org
Sarah Lewis Wyre 607-734-3314 ext 211, sarah.wyre@ppsfl.org

Capabilities

1149 Sullivan St
Elmira, NY 14901
607-734-2006

<http://www.capabilities.org/>

Capabilities, Inc. assists persons with disabilities in obtaining and maintaining employment. Services are provided through grants from ACCES – VR, Office of Mental Health and Office of Mental Retardation and Developmental Disabilities.

C.A.S.A of the Southern Tier
Court Appointed Special Advocates
607-936-2272

<http://www.casasoutherntier.org/>

OUR MISSION

To advocate for the best interests of abused and neglected children in Family Court by recruiting and training community volunteers.

OUR VISION

Every child in a safe, secure, and loving home.

OUR VALUES

- We will provide independent, objective, factual information to the juvenile court through quality court reports.
- We will be an active participant in the child's case management team.
- We will keep our commitment to the children.
- We will conduct ourselves and our work with competency and professionalism.
- We will be persistent in our work.
- We will continue to improve ourselves through education and experience in order to improve the lives of the children we serve.

Catholic Charities

215 East Church Street
Elmira, NY 14901
607-734-9784
<http://cs-cc.org/>

Catholic Charities is committed to fighting the effects of poverty and its root causes through its work. Catholic Charities provides a number of needed programs and services in this community with a priority toward the poor. We work to ensure that people have food, clothing, shelter, medical services, and the ability to achieve a decent standard of living. We offer programs that specialize in residential services, community support services, and public policy advocacy and parish services.

Catholic Charities serves people of all faiths and backgrounds, does not discriminate, and is inclusive of all people. Our Board of Directors is composed of volunteers from various backgrounds. Over 90% of all money donated is spent on the needs of those we serve.

Cerebral Palsy of Chemung County

101 Short Hills Dr, Horseheads, NY 14845
(607) 739-3591

Chemung County Health Department

103 Washington Street, Elmira, New York.
<http://www.chemungcountyhealth.org/>

Public Health Director - Robert E. Page PH: 607-737-2068

Director of Environmental Health Services - Thomas G. Kump, P.E.
607-737-2019 EHS@co.chemung.ny.us

Public Health Clinical Director - Melissa Klossner 607-737-2028

Director of Patient Services/Home Health Agcy. Melissa Traub 607-737-2028
Deputy Public Health Director / Finance - Harry Shepard 607-737-2028

Chemung County Youth Bureau

(607) 737-2907

599 Harris Hill Road

Elmira, NY 14903

<https://www.chemungyouth.com/>

To provide advocacy and support toward youth service goals and positive recreational development for the children and families of Chemung County.

Chemung Valley Mothers of Twins Club

607-425-6396, 565-4840, 733-1208

Child Abuse Hotline

Public 1-800-342-3720

Mandated 1-800-635-1522

Rochester 1-716-238-8531

Childcare Complaints 1-800-732-5207

Child Advocacy Center

304 Hoffman Street

Elmira, NY 14905

(607) 737-8449

<http://www.chemungcounty.com/index.asp?pageId=369>

The Child Advocacy Center (CAC), a program of the Chemung County Department of Social Services Children and Family Services, makes it possible for a child to go to one location and talk about their abuse. It helps begin the healing process for child victims of abuse by providing a child-friendly setting that is physically and psychologically safe. The CAC is the result of a partnership between the Department of Human Services, the District Attorney's Office, law enforcement, victim services, medical providers, and mental health services working together to address cases of sexual abuse, physical abuse, fatalities, or near deaths, and serious domestic violence.

Chemung County Child Advocacy Center seamlessly integrates and coordinates the services of all of the agencies. Services provided include: Forensic interviews, medical evaluations, mental health referrals, victim advocacy and support, case review and tracking, information and referral, and community outreach and education.

The collaboration increases prosecution and accountability of perpetrators, while promoting safety and support to victims and the non-offending family member.

Child Care Council

Chemung County Child Care Council,
571 Saint Joseph's Blvd., Suite 205
Elmira, NY 14901
Phone: 607-734-3941
Fax: 607-737-7293
<http://chemchildcare.com/>

The Chemung County Child Care Council, Inc. (5C's) is a private not-for-profit resource and referral agency which, through its leadership, actively promotes affordable, accessible, available, quality child care programs for children by means of its advocacy, education and coordination efforts. The vision of the Child Care Council is "Universal Quality Child Care". The Child Care Council provides services for Parents, Child Care Providers/Programs & Community/Employers.

C.I.D.S (Comprehensive Interdisciplinary Developmental Services)

161 Sullivan St
Elmira, NY 14901
607-733-6533

<http://cidsfamilies.com/>

CIDS is an agency in Chemung County, New York, dedicated to creating and implementing an integrated system of identification, referral, and single source access to child development services. The agency's mission is to enable each child to reach his or her developmental potential in the most cost-effective way.

Children's Integrated Services

Booth School
414 Davis Street
PO Box 588
Elmira, NY 14902

Coordinator: Lisa Butler

Phone: (607) 737-5582 - Main Office

After Hours: (607)-481-3963 - On-Call

After Hours: (607) 735-7993 - Pager On-Call

Fax: (607) 737-5563

Office Hours: Monday - Friday 8:00AM – 5:00PM

The Children's Integrated Services program serves youth, birth to 18 years of age, and their families, with the goal of diverting troubled youth from higher levels of care within the child serving systems.

Children's Integrated Services is the entry point for children with significant behavior difficulties and/or a serious emotional disturbance. Chemung County provides linkages to services for children/adolescents and their families through use of the Single Point of Accountability (SPOA) process, or the Children's Coordinated Services Initiative (CCSI) process. Needs are identified and services linked according to a screening process to determine if the child is eligible for specific services. Children can be referred to the program by their family, school, or community provider.

Caseworkers meet with the family and the child to set goals and work out a plan of action to accomplish these goals. The focus is to build on the child's strengths, rather than focusing on their negative behaviors.

These services are provided free of charge.

CompassionNet

150 North Main Street, Suite 1
Elmira, NY 14901
607-737-7139

CompassionNet is a special program that recognizes the stress that is placed on the whole family when a child is diagnosed with a potentially life-threatening condition. CompassionNet works through dedicated case managers to help families navigate the health care system. We have two goals: 1) to assist families with the emotional, social, financial and spiritual challenges associated with a child's condition, and 2) to help families cope effectively with a child's illness and treatment. Case managers help to identify each individual family's needs and goals that promote improved quality of life. Families may be connected with services that range from counseling to respite care, and from day care to play therapy. Case managers can coordinate or purchase additional services and supports that assist in maintaining the family's well-being.

Fees: (MUST MEET ONE OF THE FOLLOWING) Diagnosis of a condition that places the child at risk for not reaching adulthood, or The child experiences an acute exacerbation of a chronic illness that places him/her at risk for not reaching adulthood.

Compeer

550 E. Church Street, Suite 104

Elmira, NY 14901

Phone: 607--737-2490 or 733-2305

http://familyservicesofchemung.com/compeer_program_2.nxg

What Is Compeer? Compeer is an award-winning non-profit organization that matches community volunteers in supportive friendship relationships with persons recovering from mental illness. "Compeer" means a companion who is also a peer or equal. Loneliness, failure, fear and loss of self-esteem are universal experiences of those who suffer from mental illnesses. A caring friend can help to restore some joy and hope to a life that is often empty of both. Through the gift of your friendship, you will gain a sense of satisfaction and personal growth and have the opportunity to help another.

Circle of Friends, a lunch time mentoring program, matching volunteers with children. The program is in all elementary schools in the Elmira City School District and one Middle School. Children are selected based on at-risk factors (risk of school failure, absenteeism and truancy, troubled home life, being bullied to name a few). Volunteers visit twice a month to have lunch, do special projects and spend one on one time with the child they befriend and mentor. Projects help serve the community, while teaching a valuable lesson to the child.

Pal volunteers spend a minimum of 4 hours a month with youth. They spend time with those referred by their Therapist or school or as a continuation of interaction within the Circle of Friends program. Activities range from helping with homework and going to sports events to attending community activities.

Community Dispute Resolution Center (CDRC)

215 E. Church St.

Suite 103

Elmira, NY 14901

607-734-9087

<http://www.cdrc.org/>

We envision a future in which CDRC is the lead resource for nurturing constructive responses to the conflicts that inevitably occur in our communities. As a result of our work, the three counties we serve are places where individuals value themselves, value others, and value relationships. Specifically, we envision communities where:

- People accept the inevitability of conflict and understand what it does to human interactions.
- People are willing to ask for help when conflict makes decision-making difficult.

- People are able to encourage others who are involved in conflict to seek help.
- Everyone knows someone with the knowledge and skills to help others who are involved in conflict.
- All are encouraged to explore the creative tension between autonomy and connection with others.

Cornell Cooperative Extension

425 Pennsylvania Avenue

Elmira, NY 14904-1766

Phone: 607-734-4453

Fax: 607-734-7740

Executive Director: Andrew Fagan

chemung-mailbox@cornell.edu

<http://cce.cornell.edu/chemung>

The Cornell Cooperative Extension System extends Cornell University's land-grant programs to citizens all across New York State. With a presence in every county and New York City. CCE puts research into practice by providing high-value educational programs and university-based resources that help solve real-life problems.

Cornell Cooperative Extension is a partnership among federal, state, and local governments, the national land grant system, and Cornell University.

Program Council provides input to the directors of Cornell Cooperative Extension and the two agricultural experiment stations, setting policy directives for research and extension funding for the state of New York.

Program Work Teams are groups of faculty and staff, extension educators, and external stakeholders who identify issues, study needs, create educational materials, and design learning experiences.

Crisis Program

607-737-5369

A mobile response team providing telephone and face-to-face crisis counseling and referral serv. 24 hours a day 7 days a week

Department of Social Services Home

Human Resource Center

425 Pennsylvania Avenue

PO Box 588

Elmira, NY 14902-0588

Commissioner of Human Services: Jennifer Stimson

Phone: (607) 737-5302

Fax: (607) 737-5500

Office Hours: Monday - Friday 8:30AM - 4:30PM

The Chemung County Department of Human Services is comprised of two divisions, the Department of Social Services division as well as the Mental Hygiene Services Division, which includes Children's Integrated Services.

The Department of Social Services Division is comprised of the:

- Children and Family Services Division which includes:
 - Special Children's Services: Early Intervention Services
 - Preventive Services
 - Child Protective Services
 - Child Advocacy Center
 - Foster Care
 - Adoption Services
 - Foster Parent Recruitment, Certification and Training
- Division of Temporary Assistance
 - Cash Assistance
 - Medical Assistance (Medicaid)
 - SNAP (Supplemental Nutrition Assistance Program)
 - HEAP (Home Energy Assistance Program)
 - Child Care
- Administrative Services
 - Accounting Unit
 - Child Support Unit
 - Fraud and Resource Recovery Unit, or the Special Investigation Unit (SIU)
- Staff Development
- Legal Division

DivorceCare (Support Group)

First Presbyterian Church

1054 W Clinton St

Elmira, NY 14901

607-734-1614

www.DivorceCare.com

DivorceCare is a friendly, caring group of people who will walk alongside you through one of life's most difficult experiences. Don't go through separation or divorce alone.

Domestic Violence 24-Hour Hotline

607-732-1979

Doorways to Healing

607-734-1751

A free weekend workshop/retreat for women diagnosed with cancer.

Down Syndrome Support Group

607-734-6151 ext 153

711 Sullivan Street

Elmira, NY, 14901

Eastgate Apartments

<http://www.homeleasing.net/our-communities/eastgate-2/>

150 Harriet St

Elmira, NY 14901

Phone:607.732.1182

Fax: 607.737.9024

Eat Smart New York

607-734-4453

Eat Smart New York (ESNY) Nutrition Education is FREE to all individuals who qualify for and/or receive benefits through the Supplemental Nutrition Assistance Program (SNAP). ESNY provides nutrition education materials and sponsors education events and classes in local communities on a variety of nutrition topics like: healthy eating on a budget, smart shopping for vegetables and fruit, healthy meal planning, basic cooking and food safety skills, weight control and physical activity. The goals of the Eat Smart New York program are to:

- Eat more fruits and vegetables

- Drink less sugar-sweetened beverages
- Exercise more and balance calories eaten as part of a healthy lifestyle

Economic Opportunity Program

Andrea Ogunwumi, Executive Director
650 Baldwin Street
Elmira, NY 14901
(607) 734-6174

<http://www.cseop.org/>

At its base EOP is a vehicle to provide an opportunity for individuals and families to earn a decent living wage, learn to protect and save the money they earn, and provide a positive present and future for themselves and their children. Since 1965, EOP has been a multi-service organization for family success within the community. Through a combination of family development services and energy services, EOP demonstrates its commitment to the community and promotes self-sufficiency.

Programs

- Ernie Davis Community Service
- Center for Excellence (Formally New Day)
- Child Development Head Start
- Community Food For Jobs Program
- Energy Services Bureau
- Family Support Services
- First Choices
- Literacy volunteers

Elmira Housing Authority

<http://www.elmirahousing.org/>

General Assistance:

(607) 737-7100

Administration:

737D Reservoir Street

Elmira, NY 14905

The Elmira Housing Authority is the Public Housing Authority (PHA) for the City of Elmira, located in the Southern Tier region of New York. It is comprised of three developments: Hoffman Plaza, George E. Bragg Towers, and Edward Flannery Apartments. Hoffman Plaza was built in 1941 as

defense plant housing and was later converted into public housing for low-income families. George E. Bragg Towers (formerly known as Newtown Towers) was constructed in 1969 for low-income senior citizens and persons with disabilities. Edward Flannery Apartments (formerly known as Southport Towers) opened its doors in 1977 as a residence for low-income senior citizens and persons with disabilities.

The Elmira Housing Authority was organized under the laws of the State of New York in 1942. The operating subsidy is provided through the United States Department of Housing and Urban Development (HUD). The Elmira Housing Authority's affairs are governed by policies set by a local seven-member Board of Commissioners. The Housing Authority Board is made up of seven members, five of whom are appointed by the City Manager of the City of Elmira. The other two members are elected by the residents of the Housing Authority. The Board of Commissioners meets on the last Thursday of each month at 1:00pm at the Hoffman Plaza Administration Building.

Elmira Psychiatric Center

100 Washington Street Elmira, NY 14901-2898

Phone: (607) 737-4711

Admissions/Referrals

Phone: (607) 737-4905

Fax: (877) 356-4822

<https://www.omh.ny.gov/omhweb/facilities/elpc/facility.htm>

The Elmira Psychiatric Center, located in the Southern Tier and Finger Lakes Regions of Upstate New York, provides a wide array of comprehensive psychiatric services including Inpatient care and Community Based Psychiatric Services. Inpatient programs (located in Elmira) consist of a 60 bed Adult, 20 bed Geriatric and 20 bed Child/Adolescent Unit. Community-based services comprise the largest component of the treatment spectrum and include Assertive Community Treatment, Clinic Treatment, Community Residences, School-based Day Treatment, Drop-In Centers, Family Care Residences, Intensive Case Management, Mobile Mental Health, and Prepaid Mental Health.

Elmira Psychiatric Center Broad Horizons Day Treatment Program

Broad Horizons Academy

Principal: Jeff Berdine

(607) 739-3581, ext. 1453

Program Assistant: Shelly Barcomb

(607) 739-3581, ext. 1440

GST BOCES Bush Campus, Bldg. #1

Principal: Stacy Saglibene

(607) 739-3581, ext. 2309

Program Assistant: Stephanie Davis

(607) 739-3581, ext. 1241
GST BOCES Bush Campus, Bldg. #1

Students with emotional disabilities, and intensive behavioral and management need benefit from the GST BOCES Broad Horizons Academy education program.

Broad Horizons is located in Building #1 on the Bush Campus. This program serves students who are emotionally disabled in grades K-12. The program's 1:8:1 classrooms provide therapeutic treatment and individualized instruction. BOCES staff and the Elmira Psychiatric Center provide a day treatment program for students within the 1:6:1 classrooms. The Broad Horizons Work Study program provides vocational and on the job training. The Broad Horizons Academy program follows the normal school calendar. Students who are at risk for regression during summer have the option of the Extended School Year Program.

Elmira Youth Court

<http://www.cityofelmira.net/police-department/youth-court>

Youth Court Coordinator

Kyle Lambert

607-737-5802

Youth Court Program

Youth Court is an alternative to the criminal justice system for young people who have committed a crime or an offense. The goal of Youth Court is to intervene in early anti-social, delinquent, and criminal behavior, and to reduce the incidence and prevent the escalation of such behavior.

Youth Court is a diversion program that gives first-time offenders a chance to avoid entering the criminal justice system or Family Court. It holds these youthful offenders accountable for their actions as they are judged by their peers. It also gives members an opportunity to work in the criminal justice system firsthand, prosecuting, defending, and judging the actions of their peers.

The Elmira Youth Court was started in Elmira in 1997 as a proactive response to increasing juvenile crime. Rather than allow the situation to spiral out of control, Police Chief Michael Ciminelli and the Elmira City Council adopted the Youth Court Program and it was developed by Rick Kallenborn. Youths who went through the Youth Court Program received a second chance to right their wrongs without obtaining a criminal record. Instead, the Youth Court issues sanctions such as performing community

service for a local organization, write an essay or report, write a letter of apology to the victim or victim's parents, attend instructional classes such as Anger Management, make restitution for damages incurred, and several others.

The Elmira Youth Court program is one of the busiest in the State of New York. Handling more than 300 cases per year, it serves the City of Elmira and the Elmira City School District. Offenders are referred to Youth Court by the School District for actions on school property, by a police officer, or by a probation officer.

The success of the Youth Court has been tremendous. Nearly 90% of the youths complete their sanctions within the specified time. Many offenders who are issued community service continue to serve their organization after completing the sanction. Others become interested in the criminal justice system and become members of the Youth Court Program.

There are more than 80 members of the Elmira Youth Court Program. Members serve as clerks, attorneys, and judges handling cases, making judgments, and issuing sanctions. Members of Youth Court are young people who have successfully completed a law-related education training program. Areas of instruction include an overview of the criminal justice system, the organization, jurisdiction, and operation of Youth Court, the penal law, the consequences of crime, and sentencing issues. Also discussed are rehabilitation as a goal, the nature and types of evidence that are admissible in court and other issues. The training program concludes with trials followed by a bar exam. After the bar exam, interviews are conducted with the Youth Court Coordinator and Youth Court members are selected to fill vacant spots. Each member of Youth Court is required to sign and adhere to a confidentiality statement.

If you or someone you know is interested in becoming a Youth Court member, applications are available in the Guidance Counselor's Office or from a social worker. Members must be attending a school in the Elmira City School District and must be in 7th through 12th grade.

Ernie Davis Community Center

362 E Fifth Street

Elmira, NY 14901

Phone: (607) 734-6174

The Ernie Davis Community Center provides programs to families around the Chemung County area.

Families Anonymous

Bethany Lutheran Church
256 S Walnut St
Elmira, NY 14904
607-733-6775
Meeting held every Monday at 7 pm
<http://www.familiesanonymous.org/>

Family Services of Chemung County

1019 East Water Street • Elmira, NY 14901
(607) 733-5696
http://www.familyservicesofchemung.com/home_2.nxg

The purpose of Family Services is to assist individuals, families and the community in meeting the complexities of daily living by fostering the ability to develop and maintain positive relationships and promote healthy, independent personal development, and responsible social functioning.

Family Counseling Center

550 East Church Street
Elmira, NY 14901
(607) 737-1353

Founded in 1994 by Family Services of Chemung County, Inc., The Family Counseling Center's state-licensed staff provides individual, family, couples and group counseling services to people throughout the Chemung County area. Our mission is to provide excellent, efficient and affordable counseling services.

How Much Does it Cost?

Costs of providing counseling are significant, but health insurance and funds from the United Way will help make it affordable. Our sliding fee scale is based on income, family size, and special circumstances. We accept most health care plans including Blue Cross/Blue Shield, ELMCO, GHI, North American, POMCO, Primary Health Plan, and RMSCO.

How Does it work?

The Family Counseling Center uses a respectful, goal-oriented; even fun therapeutic model that focuses on your strengths and resources to help promote positive change. Our solution-focused approach usually requires fewer sessions than do traditional methods.

Fidelis Care of New York

<http://www.fideliscare.org/>

Syracuse
5010 Campuswood Dr.
East Syracuse, NY 13057
(315) 437-1835
Fax: (315) 437-4875
M-F: 8:30am - 5:00pm
Appointments Available

Fidelis Care is the New York State Catholic Health Plan, providing quality, affordable, New York State-sponsored health insurance coverage for people of all ages and at all stages of life. From its origin in 1993 as the Catholic Health Services Plan of Brooklyn and Queens, Inc., Fidelis Care has grown -- both in the scope of its mission and the services it provides. Today, through a Statewide network of more than 63,000 providers, we support more than one million children and adults, making Fidelis Care one of the largest government programs-based health insurance plans in New York State.

Fidelis Care offers free or low-cost comprehensive health insurance, including Medicaid Managed Care, Medicare Advantage, Child Health Plus, and products available through NY State of Health: The Official Health Plan Marketplace. Additionally, Fidelis Care offers Managed Long Term Care products for adults who qualify for nursing home care, but are capable of staying safely in their own homes with the right care and support.

Finger Lakes Parent Network

25 West Steuben Street
Bath, NY 14810
Phone: (607) 776-2164
Phone: (800) 934-4244
Fax: (607) 776-4327
Email: flpninc25@flpn.org

Finger Lakes Parent Network Inc. offers family support services in the nine counties of Wayne, Ontario, Seneca, Yates, Schuyler, Steuben, Chemung, Tioga and Allegany. Collaboration between families and service providers is integral to the program. The program began in July 1990 as the Finger Lakes Family Support Project with a grant from the NYS Office of Mental Health and was sponsored by the Steuben County Department of Community Services with the support of Pathways Inc. and the Steuben Churchpeople Against Poverty (SCAP). The project was directed by a professional staff member of Elmira Psychiatric Center (EPC). Caregiver support groups were facilitated by a Family Consultant and EPC support staff; they also offered on-site childcare opportunities in Ontario, Wayne, Steuben and Chemung.

The Finger Lakes Parent Network received its corporate seal in November 1994. A Board of Directors was established in April 1995 and in December 1995 FLPN, Inc. received official notification of not for profit status.

Today the Finger Lakes Parent Network Inc. is an independent family support organization run by and for families. Services have developed to include: advocacy, information and referral, parent education, teen programs, family recreation and respite/skill building.

Over half of the FLPN, Inc. Board of Directors is comprised of family members. Family support services reduce stress and help families to care for children with emotional, behavioral, mental and/or developmental disabilities at home and/or in their communities. Any family residing in any of the nine counties is eligible for services at no cost. A diagnosis is not required.

Food Stamps

607-737-5302

Gateways (Catholic Charities)

607-733-8274 ext 229

<http://cs-cc.org/programs-services/housing-programs/gateways-community-living-program/>

Our Goal: To empower individuals and young adults with skills and resources necessary to achieve independence and success, including:

- Stable Housing
- Hard and Soft Skills
- Community Living
- Education
- Employment
- Alternatives to Hospitalization

▪

GED Now HSE (High School Equivalency)

GST BOCES
459 Philo Road
Elmira, NY 14903
607-739-7684

- New York State is no longer using the GED exam to obtain a HSE. The new test series is called TASC (Test Assessing Secondary Completion). Scores from GED Exams previously taken may be combined with new test scores.
- Updates to this information are available on the New York State Education Department website
<http://www.access.nysed.gov/ged>
- If you are interested in earning a local high school diploma instead of a NYS High School Equivalency Diploma, please call 739 -7684 and ask about the National External Diploma Program.
- The new test series (TASC) will measure common core standards in Math, Reading, Social Studies, Science and Writing. Upon completion of the new assessment, a tester will earn a New York State High School Equivalency Diploma.

Glove House

220 Franklin Street
Elmira, New York 14904
Phone 607-734-5238
Fax 607-737-0884

Glove House, Inc. contracts with approximately 24 counties in NYS and currently serves youth and families in crisis from primarily ten of those counties in the Southern Tier and Finger Lakes regions of New York State, operating numerous group homes and providing foster care, preventive and school based services. As we provide our males and females with basic life necessities and skills, we are also preparing the way for them to become productive and successful adults who will shape the future of our community. Many of the children who are in our care have experienced multiple crises and trauma in their lives that include abuse and neglect, and at times...even abandonment. It is no wonder that these are often the same young people who make poor choices in their own lives, resulting in a life less than desirable and sometimes without hope. Glove House provides services at different levels of care to help them heal and regain hope for the future.

GST BOCES

<http://www.gstboces.org/#/pages/about.cfm>

GST BOCES

Coopers Campus, Bldg. #8
9579 Vocational Drive
Painted Post, NY 14870-9518
(607) 654-2283

The Greater Southern Tier Board of Cooperative Educational Services provides educational leadership, services and support to meet the needs of our students and school districts.

We are called GST BOCES, but our full legal name is Schuyler-Steuben-Chemung-Tioga-Allegany BOCES.

What is BOCES? There are 37 BOCES in New York State, and they exist to help the state's 700 school districts better serve their students through collaboration and cost containment.

School districts depend on BOCES to meet their educational and financial goals by developing shared programs that serve children from all districts regardless of enrollment, income or size of tax base. BOCES help to relieve some of the financial burdens increasingly placed on local taxpayers.

Who we serve: BOCES serve 21 school districts in the Southern Tier of New York, which includes approximately 30,000 students.

What we do: GST BOCES provides dozens of services, from adult education to special education to food service management. Click here to download our current Services Guide. A complete list of services is at the bottom of this page.

Our mission: GST BOCES is an education service organization driven by customer need and a commitment to excellence, whose mission is to ensure the success of our diverse learners, parents, community members, schools and businesses by providing collaboratively inspired, cost-effective, quality programs in an atmosphere that is safe and supportive.

Hathorn Redevelopment

346 Woodlawn Ave
Elmira, NY 14901-1331
(607) 215-7255

Hathorn Court is an affordable apartment community located in Elmira, New York which is located in Chemung County

Head Start

Selena Wandell

607-734-6208 x276

http://www.cseop.org/default_files/Page2672.htm

EOP's Head Start program strives to build real and lasting foundations that support children and families toward gaining interdependence. This program offers social, physical, cognitive, and language development growth that provides positive and healthy experiences for three- to five-year-old children within the community. Children learn as they play, developing essential skills for future social and educational success. Medical, dental, and mental health services are also provided to ensure that all of the children are able to maintain a sound body and mind for developmental success.

Head Start for the Future:

Head Start equips children from lower income families with the same opportunities and knowledge that their peers from higher income families are able to obtain.

- Enrollment is open year round.
- Children can start on their 3rd birthday.
- Being potty trained is not a requirement.

Health Ministry of the Southern Tier

Elmira Medical Arts Building

Suite 209

571 St. Joseph's Blvd.

Elmira, NY 14901

Phone (607)962-2032

The Health Ministry of the Southern Tier (HMST) provides health care services for the uninsured in Steuben, Chemung and Schuyler counties. One in eight or over 20,000 according to the 2010 census are eligible for our help. Because of limited resources we can only serve less than 10% of this population. HMST has become a federation of clinics in three counties. We are a not-for-profit, volunteer organization of medical, dental and auxiliary staff dedicated to providing health care to those who can least afford it.

Health on Demand

607-737-4499 or 800-952-2662

The region's ONLY health information line and referral source, the Health on Demand call center is staffed by Arnot Ogden Medical Center registered nurses. Call for free health information or assistance with physician or service referrals, program registration or other Medical Center programs. Services include:

- Free health information
- Physician and service referral
- Program registration
- Disease management
- Post-discharge support for patients and families
- Pre-procedure instructions for diagnostic testing
- Follow up for health screens
- Post-discharge care management for open-heart patients, including patient education and assistance with medications

Healthy Families

607-733-6533

161 Sullivan St
Elmira, NY 14901

The Healthy Families New York Home Visiting Program offers home-based services to expectant families and new parents, beginning prenatally or shortly after the birth of the child. Participants are screened to identify risk factors and stressors that the family may face. Families who participate in the program are offered long-term in-home services until the child is in school or Head Start.

HEAP

607-737-5368

<https://otda.ny.gov/programs/heap/>

HEAP is a federally funded program that assists low-income New Yorkers with the cost of heating their homes. HEAP also offers an emergency benefit for households in a heat or heat related energy emergency.

HELPLINE

211 or 1-800-346-2211

2-1-1 Helpline,

A member of the 2-1-1 Finger Lakes Collaborative, provides comprehensive information and referral to the services and support you need in Steuben, Chemung, Allegany, Schuyler, and Yates Counties.

We provide a comprehensive information service that is designed to assist all segments of the general population. 2-1-1 Helpline manages a database of community resources consisting of health and human service providers, non-profits, educational programs, support & civic groups, and local, city and county services for a five-county area. Contact us by dialing 2-1-1 (or 800-346-2211) or [contact us](#) to learn more about our inclusion policies and how to be part of our database.

Through specialized software, information is updated on a regular basis and indexed according to the AIRS Taxonomy. The comprehensive database is essential in order to provide telephone service, this searchable web site, and printed resource directories.

Our organization is a member of the Alliance of Information & Referral Systems (AIRS) and of the state affiliate New York State AIRS. We provide a service that strives to operate within the recommended policy and procedural guidelines set by AIRS. We also support initiatives through 2-1-1 New York that promote information & referral statewide.

Affiliated information & referral resources include:

- Steuben Coordinated Transportation
- Provider Online; community resources newsletter
- Child Health Plus/Family Health Plus referral

Heritage Park

607-732-3853

hpark@edcmgmt.com

Hillside Children's Center

24 Liberty Street

Bath, NY 14810

607-776-7480

<http://www.hillside.com/HCC.aspx>

http://www.hillside.com/uploadedFiles/Who_We_Are/YellowPage.pdf

Building better futures with children and families is our primary mission at Hillside Family of Agencies. We're here to help you twenty-four hours a day, seven days a week, throughout the year. All services are accessible through HFA's Integration Center; which provides information and support to the community.

Hillside Children's Center is a provider of care for youth and families with a wide range of emotional, behavioral, or life-circumstance challenges. HCC offers mental health, child welfare, juvenile justice, special education, safety net, and developmental disabilities services to children and families throughout Central and Western New York. Comprehensive pediatric,

psychiatric, and medical consultation and coordination services are also provided. HCC services are customized based on the strengths and needs of individual youth, families, and communities.

Hoffman Plaza

737D Reservoir Street
Elmira, New York 14905
(607) 737-7100

Hoffman Plaza is composed of 144 family apartments, single and two-story units. It is located in the northwest section of the City of Elmira just a short distance from the Arnot Ogden Medical Center, Elmira Free Academy and the offices of the Elmira City School District.

Horseheads Family Resource Center

<http://www.chemungschoolreadiness.com/hfrc/>

1034 West Broad Street
(Located in the First United Methodist Church)
Horseheads, NY 14845
(607) 483-1067

The Horseheads Family Resource Center is a fun and welcoming place where parents and children experience the wonder of play, build relationships and learn. There is so much to do at the HFRC, parents and children never get bored. In fact, children often beg parents to stay longer when it is time to go! Come in and see for yourself all we offer in our play room and gym.

Junior Achievement of the Twin Tiers, Inc

1600 College Avenue
Elmira, NY 14901
Phone: (607)734-0562
Fax: (607) 734-0562
E-mail: jatwintiers@stny.rr.com
<https://www.juniorachievement.org>

Junior Achievement in the Twin Tiers administers specifically to schools districts in Steuben, Chemung and Schuyler counties. Almost 95% of participating students live within the Elmira/Horseheads/Corning area, where the need for financial mentoring is great. During the last school year, Junior Achievement in the Twin Tiers provided programming for almost 1,800 students in 58 classrooms in 18 different schools. Thirty three volunteers from the business community led our classes and became financial role models.

Kincare

<http://www.nysnavigator.org/pg/about/kincare-coalition.php>
1-877-454-6463

The New York State Kincare Coalition is a group of kinship service providers, lawyers, state workers, county workers, caregivers and those interested in kinship care issues. The coalition meets quarterly to discuss kinship policy, kinship legislation, and to plan kinship events. The meetings are held on site at AARP in Albany, NY, with satellite hookup in New York City, as well as a telephone dial-in for participants in other areas of the state.

Kinship Program

Family Enrichment Network: Kinship Caregiver Program

24 Cherry St.

Johnson City, NY 13790

607-723-8313 x821(Deb)

607-723-8313 x831 (Diane)

Email: dfaulks@familyenrichment.cc

Web: <http://www.familyenrichment.cc/>

The Kinship Care Program will provide information, advocacy, counseling, referrals and resources to any adult who is raising someone else's child. This means:

- Advocacy to help kinship caregivers apply for the non parent caregiver grant, Medicaid and Child Care subsidy (if applicable) at the Department of Social Services. Also assistance with free school meals (breakfast & lunch)
- Legal Advocacy with Family Court paperwork and understanding the Family Court process.
- Counseling for kinship caregivers, kinship children and kinship families
- Parenting Groups using the Parenting A Second Time Around curriculum
- Help Line for information and referrals to available community resources
- Youth Advocate services and the Love U2 program. This program helps kinship teenagers learn about healthy relationships while participating in fun activities
- Support groups and workshops related to kinship care topics

Law Guardian Office

150 Lake Street Elmira, NY 14901

(607) 733-9187

Legal Aid

615 East Church Street, Elmira, NY 14901
(607) 734-1647

LifeLine

1-800-977-3768

Since 1985, the Lifeline program has provided a discount on phone service for qualifying low-income consumers to ensure that all Americans have the opportunities and security that phone service brings, including being able to connect to jobs, family and emergency services. In 2005, Lifeline discounts were made available to qualifying low-income consumers on pre-paid wireless service plans in addition to traditional landline service. Lifeline is part of the Universal Service Fund.

The Lifeline program is available to eligible low-income consumers in every state, territory, commonwealth, and on Tribal lands. Consumers with proper proof of eligibility may be qualified to enroll.

Literacy Volunteers of Chemung and Schuyler Counties

Ernie Davis Family Center
650 Baldwin Street
Elmira, NY
14901

<http://www.literacyeop.org>
(607) 734 - 6174

EOP Literacy Volunteers of Chemung and Schuyler Counties' (LVCSC) mission is to support one-to-one confidential tutoring, free of charge, to adults who live and work in Chemung and Schuyler Counties; and to fulfill their personal literacy goals by empowering them to read, write, speak, and comprehend the English language.

What We Do: Literacy Volunteers provides tutoring in basic reading, writing and English as a Second Language skills for adults through a community-based program in Chemung and Schuyler Counties. We work one-on-one, and individualize each of our matches after interviews, trainings and evaluations with both the tutors and learners. Our instructional services are free, confidential and based on personal literacy goals.

During the three-hour Tutor Training Workshop, Literacy Volunteers will train you in the techniques of tutoring, which can also be of personal value with family, friends, children and grandchildren.

We work with various materials and course guides, and provide you with individualized instructional materials. The only degree you need is a degree of caring. We'll help you do the rest.

Basic Literacy vs. English as a Second Language; We focus primarily on tutoring skills needed to teach adults at Levels I and II as identified by National Adult Literacy Survey (NALS), generally below the 6th grade level. We also teach those functioning at higher levels. Our ESL students also cover a vast range of speaking and writing abilities, and come from all over the world, including Asia, Eastern Europe, Africa, the Caribbean and Central and South America.

Working with Adult Learners; While many of our students are reading at a grade-school level, they are adult learners and need to be treated as such. We expect our tutors and learners to treat each other with respect and dignity, and to establish a learning partnership rather than a teacher/student atmosphere. Adult learners may be sensitive to their abilities, are independent, have a wealth of knowledge and experience, and have immediate learning needs that must be taken into consideration.

Medicaid

607-737-5360; 1-800-231-0744

http://www.health.ny.gov/health_care/medicaid/

M.I.C.A. (Mentally Ill Chemically Addicted)

550 E Church St

Elmira, NY 14901

607-737-2490

Mentally Ill and Chemically Addicted (MICA) is a term which identifies when a person is living with a mental illness and a substance abuse issue.

MOPS (Mother's of Preschoolers)

Contact Rebecca Hrynkiw

607-738-1765

www.mops.org

MOPS is a grassroots movement that believes moms are world influencers. We also believe that incubating hearts and giving just-because-hugs can change the course of history. That's why we connect moms all over the world to a community of women, in their own neighborhoods, who meet together to laugh, cry and embrace the journey of motherhood. MOPS groups are rallying women to be more honest, to feel more equipped and to find our identity by journeying along side one another.

MOPS stands for Mothers of Preschoolers, and by preschoolers we mean kiddos from birth through kindergarten. We know it's a little confusing so let's just stick with "MOPS."

We are moms, and we believe that better moms make a better world.

Mothers and Babies Perinatal Network

457 State Street
Binghamton, New York 13901
Phone: (607) 772-0517 or 800-231-0744
<http://www.mothersandbabies.org/index.asp>

Mothers & Babies Perinatal Network (M&BPN) is one of 16 New York State Perinatal Networks originally developed with funding from the New York State Department of Health. These Networks strive to make positive change in health outcomes for women, infants and families.

What We Do...

- Provide free or low-cost services for families.
- Regional planning for maternal and child health programs.
- Education and referral services for individuals and families.
- Partner with other local, regional and statewide organizations.
- Promote policies, programs and services for pregnant and parenting families and teens.
- Offer educational programs for health and human services professionals.
- Offer community educational programs on family, child and teen topics.

Neighborhood Legal Services

Chemung County Neighborhood Legal Services
215 E. Church Street, Suite 301
Elmira, NY 14901
(607) 734-1647

We are a civil legal aid program serving indigent clients in the four counties of Chemung, Schuyler, Tioga and Tompkins and offer pro bono opportunities in all areas of poverty law.

New Day

Now: Center for Excellence

607-735-3705

Serving youth Pre-K through 6th grade, the Center of Excellence I program operates out of the Diven and Riverside Elementary Schools in Elmira from the time children get out of school until 6:00pm Monday through Friday.

This program is a licensed school aged child care program where children receive homework assistance, academic enhancement opportunities, prevention education, and cultural enrichment. Recreation and a snack are also provided. Busing is available.

New Dawn – Southern Tier Addiction Rehabilitation Services

(607) 737-7801 between the hours of 8:00 AM and 4:30 PM for more information.

Comprehensive Care: The goal of treatment is to arrest the disease and prepare the patient for long-term recovery and a healthy productive life without the use of addictive chemicals. Our treatment includes medical monitoring; physical aspects of care; individual, family, and group therapy; introduction and involvement in 12-step recovery programs of Alcoholics Anonymous and Narcotics Anonymous; therapeutic and educational lectures and films; nutritional assessment and information; and exercise.

Office of the Aging – Department of Aging and Long Term Care

Director: Pamela M. Brown
Human Resource Center
425 Pennsylvania Ave., PO Box 588
Elmira, NY 14902-0588
Phone: (607) 737-5520

Our mission is to help Chemung County residents age together with independence, opportunity and dignity through coordinated and cost-effective policies and services that support and empower older adults, people of all ages in need of long term care, and their families and caregivers.

Our House (Salvation Army Halfway House)

401 Division St
Elmira, NY 14901
607-734-0032

The Salvation Army's Our House program is a 25 bed, community residential program for men and women.

Our goal is to provide a healthy, safe and supportive home-like atmosphere for clients in early recovery from alcohol and other drug addictions.

We work closely with all local treatment providers and accept referrals from treatment centers throughout the Finger Lakes Region.

The facility was designed specifically as a group residence, with upstairs bedrooms for male clients and a separate wing for female clients. A modern kitchen can accommodate fixing dinner for 25 or breakfast for 2; separate bath and laundry facilities serve dormitory areas on each wing.

Two large, comfortably furnished recreation and relaxation areas are provided - the Great Room has a large TV with video players and doubles as

a meeting room. The Game Room (also with its own TV and video equipment) shares space with the adjoining Exercise Room with its varied selection of weights and exercise equipment.

Services Provided:

- Beds for 17 males and 8 females in separate monitored areas;
- Individual counseling, group education, treatment planning, assessment and referrals;
- Discharge planning facilitated by Staff with clients to ensure safe environments;
- Education on and referrals to self-help programs (AA, NA, CA, etc.);
- GED classes held on-site by local B.O.C.E.S.;
- Clients serve as volunteers in the local community;
- We work closely in collaboration with Probation/Parole departments and with the local court system.

Parent Child Resource Center

607-735-3593

Booth Education Center

414 Davis Street

Elmira, NY

The Parent Child Resource Center, located in Booth Education Center at 414 Davis St., is open to all families, not just Elmira residents. Hours are Monday, Wednesday and Friday from 9:30 a.m.-noon as well as Tuesday and Thursday from 1-3 p.m.

The PCRC offers the following services, all at no cost:

Drop-In Play Center: The center is separated into different learning areas appropriate for young children. Activities include reading, dress-up, puzzles and much more.

Resource Lending Library: Books and magazines are available to address a wide variety of parenting issues - nutrition, discipline and crafts, to name a few.

Parent Education Programs: Workshops are held regularly and cover a wide range of topics of concern to families. Parental input is key to determining workshop topics.

The PCRC opened in February 2000 as a community service provided by the Elmira City School District.

Parent Help

1-800-716-3468

PARENT HELP offers telephone-based counseling and mediation to deal with poor relationships between fathers and mothers that damage a child's healthy growth.

Parent to Parent of NYS

Michele Juda
Executive Director
Parent to Parent of NYS
500 Balltown Road
Schenectady, NY 12304
(518) 381-4350
(800) 305-8817
<http://www.parenttoparentnys.org/>

Parent to Parent of New York State builds a supportive network of families to reduce isolation and empower those who care for people with developmental disabilities or special healthcare needs to navigate and influence service systems and make informed decisions.

Pathways

33 Denison Parkway West
Corning, NY 14830
(607) 937-3200
pathwaysforyou.org

Pathways, Inc. is the area's leading not-for-profit human service organization serving 2,000 individuals and families in 12 counties in the Finger Lakes Region and Southern Tier of New York by providing an array of services through our core programs including Residential Services, Community-Based Services, Educational Services, and Home and Habilitation Services.

**Physically Handicapped Children's Program/
Children With Special Needs**

607-737-2039
Chemung County Health Department
103 Washington St
Elmira, NY

Planned Parenthood of the Southern Fingerlakes

607-734-3313

755 E Church Street
Elmira, NY

<http://www.plannedparenthood.org/planned-parenthood-southern-finger-lakes>

We are committed to providing quality reproductive health care and sexuality education for all people in our community regardless of age, race, ethnicity, physical ability or attributes, religion, sexual orientation, gender identity, or ability to pay.

Poison Control

1-800-222-1222

<http://www.aapcc.org/>

The American Association of Poison Control Centers supports the nation's 55 poison centers in their efforts to prevent and treat poison exposures. Poison centers offer free, confidential medical advice 24 hours a day, seven days a week through the Poison Help Line at 1-800-222-1222. This service provides a primary resource for poisoning information and helps reduce costly emergency department visits through in-home treatment.

Pregnancy Resource Center

<http://www.stprc.org/>

607-732-2111

375 W. Water St.

Elmira, NY 14901

Here at Southern Tier Pregnancy Resource Center in Elmira, NY, we provide many confidential services that can help you get the information you need. Some of our services include:

- Free Pregnancy Test
- Free Ultrasound (with a positive test, 7-14 weeks gestation)
- Pregnancy Options Peer Counseling
- Abortion Procedure Information*

- The STPRC does not perform abortion procedures, or provide clients with referrals for abortion procedures.

Public Advocate Office

Public Advocate: John Brennan
219 Madison Avenue
P.O. Box 588
Elmira, NY 14902-0588
Phone: (607) 737-5577

The Public Advocates Office was set up to provide representation for defendants who are indigent and who cannot be represented by the Public Defender's Office because of conflicts.

Public Defender's Office

163 Lake Street
PO Box 588
Elmira, NY 14901

Phone: (607) 737-2969

Fax: (607) 737-2853

Office Hours: Monday - Friday 8:30AM - 4:30PM

Public Defender

Scott N. Fierro

Asst. Public Defenders

John Schwenkler
James Ferratella
Samuel D. Castellino
Elizabeth Mannion
Christopher Ferratella

Family Law Division

Emily Pawlowski

Investigator

Jim Kain

The mission of the Public Defender's office is to provide high quality legal representation to clients who are assigned by the courts in Chemung County and have demonstrated to the court an inability to pay for a private attorney.

The Public Defender represents its clients in all courts in Chemung County, from the initial appearance through final deposition. This representation includes, in appropriate cases, representation on appeal and in collateral cases pending in Family Court.

The services are provided free of charge once a court determines eligibility. In rare instances, the court may order some reimbursement based upon a

person's ability to pay. This reimbursement is substantially below what a private attorney might charge for similar services.

The Public Defender's office usually meets with clients for the first time in court and at that first meeting clients are given information about our offices and its procedures.

Rape Crisis Of The Southern Tier Hotline

1-888-810-0093

RAPP (Relatives as Parents)

Lisa Carroll

YWCA Child & Youth Services Director

211 Lake Street

Elmira, NY 14901

607.733.5575 (225)

<http://www.ywcaelmira.org/index.asp?pageID=181>

A Program to support grandparents and other relatives who have taken on the responsibility of surrogate parenting.

The program offers educational workshops addressing topics such as:

- How to Choose a Childcare Provider
- Legal Issues
- Coping With Stress
- Smart Food Shopping & Nutrition
- Money Saving Techniques
- Self Defense for Women

REACH (Therapeutic Foster Care Program)

Pathways, Inc.

33 Denison Parkway West

Corning, NY 14830

(607) 937-3200

pathwaysforyou.org

The Pathways, Inc. Therapeutic Foster Care Program is a community-based and family-centered program approved by the New York State Office of Children and Family Services. It serves youth in the custody of their local Department of Social Services who have serious emotional, social, and behavioral issues or developmental disabilities in need of a therapeutic out-of-home placement. Resource Parents (certified foster parents) trained in mental health and developmental topics provide foster care to youths. Therapeutic Foster Care staff provide services to youths, siblings, and families in order to achieve permanency goals. This service is available in the Southern Tier of New York State.

Ready to Achieve Mentoring Program (R.A.M.P)

607-737-5858

<http://ramp.iel.org/>

The Ready to Achieve Mentoring Program (RAMP™) is a high-tech, career-focused mentoring model developed and led by the Institute for Educational Leadership's Center for Workforce Development. Currently, a variety of organizations operate RAMP™ programs in 13 communities around the country. Two state-level organizations also help coordinate RAMP™ activities in the two states in which multiple RAMP™ sites operate.

Regional Early Childhood Direction Center

(585) 249-7817

1-800-462-4344

Monroe #1 BOCES

15 Linden Park, Rm. A-9

Rochester, NY

The Regional Early Childhood Direction Center (RECDC) is a grant funded program by the New York State Education Department (NYSED). RECDC has been in existence since 1979 and began as a clearinghouse of information about children birth to 5 years. RECDC continues to support families by providing information and assists in linking them to needed programs and services. RECDC also supports professionals in the field of early childhood by offering technical assistance and training across our 11 county region.

RECDC is available 5 days a week to provide a wealth of information to families and providers of children with special needs. In addition to information and resources we also provide consultation, workshops and professional development for parents and others who work in the field of early childhood. RECDC specializes in linking families to programs and services for children birth to five years. The assistance we provide is free of charge and always based on individual needs and preferences of the family or programs we work with. Check out the links to the left to see some of the topics we provide information on.

We may also help assist you in locating such services as, but not limited to:

- Counseling
- Developmental Evaluations
- Family Support Services
- Legal and financial support
- Parent education programs
- Parent groups
- Parent infant programs
- Respite services
- Summer programs

- Therapy and medical services

Retrouvaille (Western NY Chapter)

585-586-1150

<http://www.retrouvaille.org/>

For couples whose marriages are nearing divorce: Faith based help to return love and respect to the couples' relationship. No charge.

R.S.V.P (Retired & Senior Volunteer Program) Volunteer Center

425 Pennsylvania Avenue

Suite 107

Elmira, NY 14904

607-734-4161 or 607-734-4453

<http://www.rsvpofchemung.org/>

Put your life experience to work with the **Chemung Volunteer Action Corps**. You'll be engaged with many others of all ages who are taking time to improve the lives of men, women and children in communities nationwide.

Safehouse

(607) 732-1979

Brenda Woodard, Director

PO Box 293

Elmira, NY 14902

24 hour hotline, Emergency housing, Counseling: individual and group, Advocacy, Criminal justice accompaniment, Information referrals, Crisis intervention, Assistance with NYS Crime Victim Board applications, Community education, Both residential and non-residential services available.

Salvation Army

414 Lake St.

Elmira, NY 14902

Commanding Officers (Pastors):

Major J. Craig Haggerty & Major Dorie Haggerty

Phone: 607-732-0314

The Salvation Army is an international religious and charitable movement organized and operated on a quasi-military pattern and is a branch of the Christian church. Its membership includes officers(clergy), soldiers/adherents(laity), employees, members of varied activity groups and volunteers who serve as advisors, associates and committed participants in its service function.

The motivation of the organization is love of God and a practical concern for the needs of humanity. This is expressed by a spiritual ministry, the purposes of which are to preach the Gospel, disseminate Christian truths, supply basic human necessities, provide personal counseling and undertake the spiritual and moral regeneration and physical rehabilitation of all persons in need who come within our sphere of influence regardless of race, color, creed, sex or age.

Sage Program (DSS Jobs)

607-737-5329

Samaritan Center

(607) 734-4898

380 South Main Street

Elmira, NY 14904

Provide:

- Emergency food
- Clothing - men's, women's and children's, (including occupation and job interviewing clothing)
- Emergency medical prescriptions,
- Acute and long term prescription assistance
- Child Health Plus outreach site
- Health wellness programs and information, Furniture.

School Readiness Project

Darlene Batrowny, CIDS

nursevisiting@chemungschoolreadiness.com

607-733-6533

For Information on Early Care and Education
Ruth Harvey, Chemung County Child Care Council
earlycare@chemungschoolreadiness.com
607-734-3941

For Information on Parent Learning
Linda George, Chemung County SchoolReadiness Project
parentlearning@chemungschoolreadiness.com
607-215-6308

For General Information

Randi Hewit, The Community Foundation
info@chemungschoolreadiness.com
607-739-3900

<http://www.chemungschoolreadiness.com/>

All of the activities associated with the Chemung County School Readiness Project fall into four categories: excellent early care and education, parent learning, healthcare and nurse.

These services provide the framework for a community that fully supports the healthy development of its youngest citizens. Within this framework, the project advances toward the goal of sending more students to kindergarten as able learners.

All SRP activities are focused on the single goal of cutting in half the percentage of unprepared kindergartners in Chemung County over a period of five years (2006 - 2011).

S.E.A.D.S (Support, Education, & Accessing Disability Services)

Joyce Simmons
607-734-3640

Second Place East (homeless shelter)

380 S. Main St. Elmira, NY 14904
607-734-4898
Emergency Shelter after 4:30 PM: 607-732-5954

Section 8

143 Hibbard Road
Big Flats, NY 14814

Service/Intake and Administration
(607) 562-2477

The Section 8 Rental Assistance Program provides assistance to very low and low-income households in Chemung, Schuyler and Steuben Counties. The program is designed to assist renter households with securing decent, safe and sanitary rental housing at an affordable cost. Direct payments are made to participating landlords on behalf of qualified households.

S.H.A.R.E. (Source of Help in Airing & Resolving Experience)

607-562-8856

For parents who have lost an infant through SIDS, pre-maturity, miscarriage, or stillbirth.

S.I.L.P (Supervised Independent Living Program)

607-734-9784

Lasting Success provides residential & support services to youth (16-21 years old) aging out of the Foster Care System who are at risk of homelessness.

The mission of the program is to empower young adults transitioning out of foster care to achieve permanency by providing them with skills and resources including: education, employment, housing, hard and soft skill development, and long-term connections in the community.

Lasting Success is a 2-tiered program allowing participants an additional level of support resulting in higher rates of success for self-sufficiency. The independent, off-site apartments in the community provide the participant the opportunity to experience additional independence while continuing to provide supervision and support.

Social Connection

(607) 732-4855

454 West Church Street
Elmira, CA 14901

A mental health peer run social club. A place where peers can meet for guidance, mutual support, socialization and recreation.

Southern Tier Addiction Rehabilitation Services

(607) 737-7801

We have over thirty five years of experience in helping hundreds of individuals confront their alcohol or chemical dependencies as a treatable disease and change their lives.

Our program addresses the physical, emotional, behavioral, and spiritual needs of an individual. It is a program that has earned a reputation from those who have completed it as the "toughest program you will ever love."

We Want To Help. We know how alcoholism and chemical dependency affect people... destroying their lives and the lives of their families.

Southern Tier Hospice & Palliative Services (Now CareFirst)

607-962-4100 Or 1-800-300-5394
11751 E. Corning Road
Corning, NY 14830-3657

CareFirst, formerly known as Southern Tier Hospice and Palliative Care, is a not-for-profit community-based program providing complete hospice, palliative care, and grief support services to residents of Chemung, Schuyler and Steuben counties of New York State.

Three interdisciplinary teams in Corning, Watkins Glen and Bath provide individualized care to patients and their families, primarily in the home. Each team provides physician services, home care nursing, social work, spiritual care, grief services, and the assistance of trained volunteers. The team works in cooperation with the patient's personal physician to provide compassionate professional care and support for the patient and their families.

Southern Tier Legal Services

16 West William Street
P.O. Box 272
Bath, NY 14810
Phone: 607-776-4126

The Bath office of Legal Assistance of Western New York, Inc, provides free civil legal services to low-income residents of Steuben and Allegany Counties.

Southern Tier Mother's Center

607-936-0809
P O Box 14
Big Flats, NY
<http://moms.meetup.com/1992/>

Southern Tier Pediatrics

Elmira Office	Corning Office	Horseheads Office
302 Hoffman St. Elmira, NY 14905	254 E. 1st St. Corning, NY 14830	100 John Roemmelt Dr. Suite 203 Horseheads, NY 14845

Ph: 607-734-2264 Ph: - 607-937-5317 Ph: - 607-796-2686

Southern Tier Tobacco Awareness Coalition

607-937-9922
1 Park Place
Corning, NY

Over two decades ago, representatives of health agencies and organizations in Chemung, Schuyler, and Steuben counties recognized the need to work together to provide education about the hazards of tobacco product use. Combining the work plans for the small grants allotted to each county at that time, enabled the American Lung Association, American Heart Association, and the three respective health departments to maximize their efforts towards tobacco-use prevention and cessation. The success of these efforts led other interested parties, including the American Cancer Society and a variety of youth, school, civic organizations, and hospitals to join in, and allowed for increased grant funds.

During the ensuing years, the coalition has pursued an increasing number of venues to bring this critical health message to the public. Programs have been developed and implemented for youth from pre-school through college, and for adults in community, health, and work sites. In addition to public education, the coalition has both developed and supported programs designed to assist with the cessation of tobacco product use and worked to encourage the changes in public policy that promote an improved quality of health in their communities.

Southern Tier Tobacco Awareness Community Partnership, a program of the Chemung County Health Department, is a Community Partnership funded by the New York Bureau of Tobacco Control (NYSBTC).

Southport Recreation & Youth Services

607-732-4265
83 Personius Rd
Pine City, NY

Parks & Recreation offers youth services, recreation opportunities and senior citizens programs.

Strong Kids/Safe Kids

P.O. Box 414, Elmira, NY 14902

Donations and Fundraising: Misty Purdy mistypurdy@aol.com, 2014 Co-Chair, 607-425-9770 (cell) or 607-734-4211 (office)

Festival Registration and Participation: Susan Collins, 2014 Co-Chair, scollins@nysccc.org, 607-734-3437

Festival Volunteers: Janis Whitchey jwhitchey@empowerfcu.com or Carol Allard, cheerycarol@msn.com

Festival Entertainment: Alexandra Collins, sampo24@gmail.com, 607-259-2074

<http://www.strongkidssafekids.com/>

Strong Kids Safe Kids of Chemung County is a mission-based, all-volunteer, non-profit 501c3 organization focused on building strong, safe and healthy families by providing information about helpful community services while engaging children in fun educational activities along with their families.

Explore our website to learn how you can become a part of our exciting annual festival as an exhibitor, volunteer, or event sponsor; and learn about our other community support projects

Tanglewood Nature Center

443 Coleman Avenue

Elmira, NY 14903

(607) 732-6060

The mission of Tanglewood Nature Center is to lead and support education and preservation efforts in our region to achieve a heightened awareness, understanding, enjoyment, and caring for our natural environment.

We strive to fulfill our mission everyday by: maintaining over ten miles of trails, offering educational programming for children and adults, providing homes in our exhibits for more than 40 native and exotic animals, and welcoming over 30,000 visitors a year.

Tobacco Cessation Center at Arnot Health

607-737-4463

When you or a loved one is ready to quit using tobacco, Arnot Health can double your chances of success with free classes, counseling, and support. Arnot Health Tobacco Cessation Programs for individuals, healthcare providers, and other organizations have succeeded in reducing tobacco use in Chemung, Schuyler, Steuben and Yates Counties. Our mission is to eliminate tobacco by providing free access to evidence-based tobacco cessation programs.

Trinity of Chemung County

150 Lake Street, 2nd Floor

Elmira, NY 14901

(607) 737-5215

Trinity of Chemung County has provided prevention, education, treatment, referral, and recovery services to individuals, families, and communities affected by alcohol, tobacco, and drugs in Chemung County since

2009. Our service area is that of the former ADAC/ADRC (Alcohol Drug Abuse Council of Chemung County/Alcoholism & Drug Rehab Clinic). Since taking over the Chemung County service area, Trinity of Chemung County has increased the amount of persons served dramatically. Currently, our clinic serves over 300 clients each month.

We are a private, nonprofit organization, that is licensed by the NYS Office of Alcoholism and Substance Abuse Services (OASAS) to provide addiction recovery and prevention services. The Agency is funded through county, state, and federal sources, as well as private grants, third-party reimbursement, and private-pay consumers.

Trinity is owned and administrated by CASA of Livingston County, also an OASAS certified organization which has been operating in Livingston County since 1975. Both CASA and Trinity are governed by a Board of Directors, selected from our service areas, who deliver a variety of functions. Our board members represent key contacts with community groups, agencies and stakeholders, they have; professional expertise, commitments to or experience with our clientele, and represent factors of our community's populations.

Trinity of Chemung County offers a variety of prevention and treatment services, many of which can be tailored to the individual needs of those seeking services. Our qualified staff is dedicated to providing services in a supportive, team structure.

United Way of the Southern Tier

300 Nasser Civic Center Plaza, Suite 220
Corning, NY 14830
(607) 936-3753

United Way of the Southern Tier is a locally managed non-profit organization and the largest non-government funder of health and human services in Steuben and Chemung counties.

Mission

To effectively mobilize the caring power of our community to help people improve their lives.

Vision

To be the trusted and respected leader in achieving positive community impact.

There is no other organization that mobilizes the community the way United Way does -- planning, coordinating and helping people succeed. We bring

people together to decide what needs to be done in our community and how to do it -- and we hold ourselves accountable for results.

VESID

(607) 734-5294
609 East Church Street
Elmira, NY 14901

Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) offers access to a full range of employment and independent living services that may be needed by persons with disabilities through their lives. Through its administration of vocational rehabilitation and independent living programs, VR coordinates policy and services relating to:

- transition and youth services for high school students and youth up to age 25 with disabilities from school and post school to adult services;
- vocational rehabilitation services for working age individuals with disabilities;
- independent living services for people with disabilities of all ages; and
- business services for hiring a qualified diverse workforce.

The seeds of adult success are sown during the school years. The system established by the Board of Regents to administer education and vocational services for people with disabilities fosters this and has evolved into a national model, designed to focus on our customers and produce results.

WIC (Women Infants and Children)

(607) 737-2039
103 Washington Street
P.O. Box 588
Elmira, NY 14902-0588

WIC stands for Women, Infants & Children.

- WIC saves you money on your food budget.
- WIC gives you or your child food checks every month.
- WIC supplements what you buy for your family.
- WIC shows you how to be healthier and eat more healthy foods.
- WIC helps you and your family find medical care and you can learn about other services in your community that might benefit you.

Workforce New York

(607) 733-7131
318 Madison Avenue
Elmira, NY 14901

One-Stop Career Centers offer Priority of Service to veterans and their eligible spouses. If you served in the military, you will be given first priority for jobs referrals and training for which you are eligible and qualified.

Other services available through our One Stop Centers include:

- Career Counseling
- Skills Assessment
- Job Search Assistance
- Resume Preparation Assistance
- Information for Civil Service Postings
- Referrals to other agencies that provide services to veterans.

Wounded Healers' Bereavement Support Group, Inc

607-796-2795

511 Westlake St

Horseheads, NY 14845

MONTHLY SUPPORT GROUP MEETING..... 2nd Tuesday of each month (except August) 7:30 -9:00 PM St. Mary Our Mother School 811 Westlake Street Horseheads, NY 14845 Phone: 607-796-2795

The Wounded Healers' Bereavement Support Group, Inc. is a not-for-profit, 501(c)3 organization that serves individuals, families, schools, hospitals, and businesses.

The Wounded Healers' has been in existence since 1989 with its inception in Auburn, NY and continuing service in the wider Finger Lakes area.

YMCA

607-733-5575

211 Lake Street

Elmira, NY 14901

<http://www.ywcaelmira.org/>

The YWCA has been serving our community for over 125 years. In 1887, a home was established for young women leaving farms to work in industry. Since then, the Y's programs have grown and evolved to meet community needs.

We are the largest child care provider in Chemung County, offering quality care for pre-school through 6th grade. Our Kids World & Summer Enrichment programs serve over 700 children daily after school and holidays at 17 sites. Our Youth Leading the Way programming offers your middle and high school student after school, programs and activities to keep them safe and involved while you work.

DRAFT